

PRESS RELEASE | British Columbia

## Methodology:

Results are based on an online study conducted from September 17 to September 19, 2023, among 800 adults in British Columbia. The data has been statistically weighted according to Canadian census figures for age, gender and region in British Columbia. The margin of error—which measures sample variability—is +/- 3.5 percentage points, nineteen times out of twenty.

To British Columbians who face barriers or difficulties with their daily activities, or whose activities are limited because of a disability or long-term physical, mental or health condition - How often do you experience the following types of barriers in your daily life? ("All the time" or "Most of the time" listed)

Attitudinal – 34%
Organizational or Systemic – 33%
Architectural or Physical – 28%
Information or
Communication – 27%
Technological – 23%

## Workplaces in British Columbia Failing to Meet Everyone's Needs

A third of the province's residents who live with a disability face attitudinal and systemic barriers "all" or "most" of the time.

Vancouver, BC [October 18, 2023] – British Columbians who face barriers or difficulties with their daily activities, or whose activities are limited because of a disability or long-term physical, mental or health condition, are particularly dissatisfied with the current state of workplaces, a new Research Co. poll has found.

In the online survey of a representative provincial sample, 60% of British Columbias say they are "satisfied" with how workplaces are equipped to assist people with disabilities. Among British Columbians who live with a disability, the level of satisfaction drops to 46%.

Most British Columbians who live with a disability are satisfied with the way universities (52%), parks and beaches (53%), their municipality (54%), stores and malls (57%), Canada (also 57%) and the province (60%) are equipped to handle their needs.

British Columbians who live with a disability were asked about the types of barriers that they experience in their daily lives.

More than one-in-five British Columbians who live with a disability say they experience three barriers "all of the time" or "most of the time": technological (such as devices or technological platforms not being accessible to those who require assistive devices) (23%), information or communications (lacking consideration for individuals with sensory disabilities, such as hearing, seeing or learning) (27%) and architectural or physical (such as elements of buildings or outdoor spaces that create barriers to persons with disabilities) (28%).

At least a third of British Columbians who live with a disability experience two barriers "all of the time" or "most of the time": organizational or systemic (such as policies, procedures or practices that unfairly discriminate and can prevent individuals from participating fully in a situation) (33%) and attitudinal (such as behaviours, perceptions and assumptions that discriminate against persons with disabilities) (34%).

"More than half of British Columbians aged 18-to-34 who live with a disability (53%) say they experience attitudinal barriers all or most of the time," says Mario Canseco, President of Research Co. "Only 15% say they never face these barriers."



A third of British Columbians who live with a disability (34%) recall having been negatively stereotyped or judged by colleagues because of their disability, while more than one-in-five (22%) had difficulty entering a workplace or school because of improper facilities.

More than a quarter of British Columbians who live with a disability (27%) had access to quiet areas in a workplace or school when needed, and 22% were provided with special supports to complete their work or studies.

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## About Research Co.

Simply put, we are curious about what people think and the decisions they will make. Some call it public opinion, others call it polling or public affairs. We never compromise facts for profit. Our agenda is the truth.

We have a global network of partners in the qualitative, data collection and data visualization specialities.

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