

Next, we'd like to ask you some questions about tipping. What do you think is an acceptable tip for service at a sit-down restaurant in each of the following circumstances?

	GENDER		AGE			REGION					ANNUAL HOUSEHOLD INCOME			ETHNICITY					
	Canada	Male	Female	18-34	35-54	55+	BC	Alberta	SK/MB	Ontario	Quebec	Atlantic	<\$50K	\$50K-\$100K	\$100K+	Indigenous	East Asian	European	South Asian
<b>Below average service when server is clearly not busy</b>																			
Nothing	31%	32%	30%	24%	29%	40%	34%	35%	45%	29%	22%	37%	33%	30%	29%	48%	27%	34%	34%
1%-9%	30%	29%	31%	33%	32%	25%	31%	31%	24%	31%	32%	23%	31%	30%	29%	20%	34%	29%	33%
10%-14%	25%	25%	26%	27%	25%	23%	23%	24%	21%	26%	26%	30%	21%	28%	29%	26%	24%	24%	24%
15%-19%	11%	11%	10%	11%	11%	10%	8%	6%	7%	10%	18%	6%	12%	10%	10%	2%	13%	12%	6%
20%-25%	2%	2%	2%	3%	2%	1%	3%	3%	2%	2%	1%	3%	2%	2%	3%	2%	1%	2%	2%
26% or more	1%	1%	0%	2%	1%	0%	0%	1%	1%	1%	1%	0%	0%	1%	1%	3%	0%	1%	2%
<b>Below average service when server is clearly working in an understaffed environment</b>																			
Nothing	9%	10%	8%	10%	8%	9%	8%	6%	10%	10%	10%	8%	13%	8%	3%	9%	7%	6%	15%
1%-9%	21%	17%	24%	22%	23%	17%	19%	17%	23%	17%	23%	19%	25%	19%	16%	16%	31%	17%	35%
10%-14%	36%	36%	36%	31%	36%	41%	39%	46%	38%	30%	37%	34%	31%	37%	43%	40%	27%	37%	24%
15%-19%	28%	29%	26%	28%	26%	29%	29%	26%	20%	28%	30%	25%	24%	28%	33%	26%	27%	33%	19%
20%-25%	5%	5%	6%	7%	6%	4%	5%	2%	3%	7%	5%	9%	5%	6%	4%	8%	7%	5%	5%
26% or more	1%	1%	1%	3%	1%	0%	2%	1%	2%	2%	1%	1%	1%	1%	1%	2%	0%	1%	2%
<b>Average service in any environment</b>																			
Nothing	7%	8%	6%	8%	7%	6%	4%	6%	9%	7%	7%	7%	11%	5%	3%	6%	6%	6%	10%
1%-9%	20%	17%	23%	24%	21%	16%	17%	22%	22%	21%	19%	23%	24%	19%	14%	22%	26%	15%	34%
10%-14%	41%	43%	38%	34%	41%	46%	49%	47%	41%	37%	38%	38%	36%	43%	46%	39%	33%	43%	32%
15%-19%	28%	27%	29%	27%	29%	28%	24%	25%	24%	29%	33%	24%	26%	28%	32%	29%	33%	33%	17%
20%-25%	3%	3%	4%	4%	2%	3%	5%	1%	1%	3%	2%	8%	3%	3%	4%	4%	1%	4%	5%
26% or more	1%	2%	1%	2%	1%	0%	0%	0%	1%	3%	1%	0%	1%	1%	1%	0%	0%	1%	2%
<b>Good service when restaurant is busy</b>																			
Nothing	4%	4%	3%	4%	4%	3%	1%	4%	4%	4%	5%	4%	5%	3%	0%	6%	4%	3%	7%
1%-9%	10%	10%	9%	11%	10%	9%	8%	8%	12%	9%	10%	13%	15%	7%	7%	6%	7%	7%	17%
10%-14%	27%	27%	27%	30%	26%	24%	26%	23%	37%	29%	23%	26%	27%	26%	29%	20%	32%	23%	31%
15%-19%	41%	39%	44%	36%	42%	46%	45%	48%	34%	37%	46%	37%	38%	44%	42%	39%	41%	48%	25%
20%-25%	16%	17%	15%	15%	16%	17%	16%	18%	10%	18%	14%	18%	13%	18%	20%	23%	15%	17%	20%
26% or more	3%	3%	2%	4%	2%	1%	4%	0%	4%	3%	2%	2%	2%	3%	2%	5%	1%	2%	0%
<b>Good service when restaurant is not busy</b>																			
Nothing	5%	5%	4%	5%	5%	4%	2%	2%	4%	6%	6%	4%	6%	5%	0%	8%	7%	3%	8%
1%-9%	15%	14%	15%	19%	14%	12%	12%	17%	20%	13%	15%	17%	19%	12%	13%	7%	16%	11%	24%
10%-14%	34%	35%	34%	33%	35%	35%	44%	33%	42%	31%	30%	34%	36%	35%	32%	38%	34%	34%	38%
15%-19%	34%	32%	37%	29%	36%	38%	31%	36%	27%	36%	38%	28%	29%	35%	41%	30%	36%	41%	20%
20%-25%	10%	12%	8%	11%	8%	11%	8%	10%	5%	11%	9%	17%	8%	11%	13%	16%	5%	10%	8%
26% or more	2%	2%	2%	4%	1%	1%	2%	1%	2%	3%	1%	0%	2%	2%	1%	0%	2%	2%	2%
<b>Good service when restaurant is exceptionally busy</b>																			
Nothing	4%	4%	3%	4%	5%	3%	2%	4%	5%	4%	4%	4%	6%	3%	0%	6%	5%	3%	5%
1%-9%	12%	11%	12%	17%	9%	9%	8%	9%	15%	11%	14%	11%	16%	10%	8%	4%	13%	8%	21%
10%-14%	22%	21%	23%	19%	24%	22%	25%	19%	24%	24%	17%	26%	22%	21%	25%	21%	20%	19%	31%
15%-19%	37%	38%	37%	36%	36%	41%	42%	37%	38%	36%	39%	29%	34%	40%	38%	29%	39%	43%	30%
20%-25%	21%	21%	22%	19%	22%	23%	19%	29%	11%	20%	24%	25%	19%	23%	24%	28%	20%	24%	8%
26% or more	4%	5%	3%	5%	3%	3%	5%	2%	7%	5%	1%	4%	4%	3%	3%	12%	4%	3%	5%
<b>Exceptional service when restaurant is busy</b>																			
Nothing	4%	5%	3%	4%	5%	3%	2%	4%	4%	5%	4%	4%	6%	3%	0%	6%	4%	3%	8%
1%-9%	8%	7%	9%	13%	6%	6%	7%	5%	12%	7%	11%	7%	13%	6%	6%	4%	7%	5%	19%
10%-14%	20%	19%	21%	19%	22%	20%	17%	19%	26%	20%	19%	24%	23%	20%	18%	13%	28%	16%	26%
15%-19%	34%	35%	32%	31%	34%	36%	40%	32%	32%	33%	33%	30%	29%	34%	39%	24%	28%	38%	25%
20%-25%	26%	26%	26%	25%	26%	27%	23%	25%	16%	28%	25%	26%	21%	30%	28%	36%	31%	30%	17%
26% or more	8%	8%	8%	8%	8%	8%	11%	5%	10%	7%	7%	10%	8%	7%	8%	16%	3%	8%	3%
<b>Exceptional service when restaurant is not busy</b>																			
Nothing	4%	4%	4%	4%	5%	4%	1%	2%	4%	5%	5%	4%	7%	3%	0%	8%	4%	3%	7%
1%-9%	11%	11%	12%	15%	10%	9%	9%	6%	12%	12%	14%	10%	15%	10%	7%	4%	9%	8%	23%
10%-14%	26%	24%	29%	24%	28%	27%	28%	26%	34%	23%	24%	32%	28%	27%	25%	22%	24%	24%	38%
15%-19%	37%	37%	37%	36%	37%	38%	44%	42%	35%	36%	36%	32%	32%	39%	42%	28%	43%	42%	23%
20%-25%	18%	20%	16%	16%	18%	20%	15%	20%	13%	19%	16%	20%	15%	18%	22%	37%	18%	21%	8%
26% or more	3%	4%	2%	4%	2%	3%	3%	4%	2%	5%	2%	1%	3%	3%	3%	0%	1%	3%	2%
<b>Exceptional service when restaurant is exceptionally busy</b>																			
Nothing	4%	5%	3%	5%	4%	3%	1%	5%	4%	5%	5%	4%	6%	3%	1%	6%	4%	3%	5%
1%-9%	8%	8%	9%	12%	7%	6%	7%	2%	11%	8%	11%	8%	12%	7%	5%	4%	10%	6%	16%
10%-14%	20%	18%	21%	18%	22%	19%	18%	18%	22%	18%	20%	26%	22%	19%	18%	13%	25%	15%	31%
15%-19%	32%	34%	30%	28%	31%	36%	38%	31%	36%	30%	32%	25%	27%	34%	37%	24%	27%	36%	27%
20%-25%	26%	25%	27%	23%	27%	27%	24%	23%	15%	28%	25%	24%	20%	29%	30%	32%	29%	30%	16%
26% or more	10%	11%	10%	13%	8%	9%	11%	7%	12%	10%	8%	13%	13%	8%	10%	21%	4%	10%	5%

What do you think is an acceptable tip in each of these circumstances?



	GENDER		AGE			REGION						ANNUAL HOUSEHOLD INCOME			ETHNICITY					
	Canada	Male	Female	18-34	35-54	55+	BC	Alberta	SK / MB	Ontario	Quebec	Atlantic	<\$50K	\$50K- \$100K	\$100K+	Indigenous	East Asian	European	South Asian	
<b>For food delivery at your home or office</b>																				
Nothing	11%	12%	9%	9%	9%	14%	9%	9%	15%	13%	10%	9%	13%	10%	7%	12%	8%	10%	10%	
1%-9%	29%	25%	33%	32%	32%	25%	33%	32%	28%	28%	29%	24%	29%	29%	29%	15%	23%	28%	33%	
10%-14%	40%	41%	39%	37%	39%	43%	37%	40%	45%	37%	40%	45%	40%	40%	40%	46%	54%	41%	39%	
15%-19%	16%	16%	16%	17%	17%	13%	17%	11%	10%	16%	17%	20%	13%	15%	20%	20%	12%	18%	15%	
20%-25%	3%	4%	2%	4%	2%	4%	4%	5%	2%	4%	2%	2%	2%	4%	3%	5%	2%	3%	2%	
25% or more	1%	2%	1%	2%	1%	1%	0%	3%	0%	2%	2%	0%	3%	1%	1%	3%	0%	1%	2%	
<b>When you pick up food to go</b>																				
Nothing	54%	53%	54%	44%	51%	66%	54%	56%	60%	60%	44%	51%	54%	54%	47%	46%	60%	50%		
1%-9%	20%	19%	21%	21%	24%	15%	21%	19%	19%	17%	26%	14%	21%	18%	20%	21%	27%	19%	19%	
10%-14%	19%	21%	18%	23%	19%	15%	19%	18%	15%	13%	23%	32%	18%	21%	18%	23%	18%	17%	19%	
15%-19%	5%	5%	5%	8%	5%	2%	4%	4%	4%	7%	5%	3%	4%	5%	5%	7%	5%	4%	10%	
20%-25%	1%	1%	1%	2%	1%	1%	2%	1%	2%	1%	1%	0%	1%	1%	2%	0%	4%	1%	2%	
25% or more	1%	1%	1%	2%	0%	1%	0%	1%	0%	2%	1%	0%	2%	1%	1%	3%	0%	0%	0%	

How often do you leave a tip (of any amount) after visiting the following establishments?

	GENDER		AGE			REGION						ANNUAL HOUSEHOLD INCOME			ETHNICITY				
	Canada	Male	Female	18-34	35-54	55+	BC	Alberta	SK / MB	Ontario	Quebec	Atlantic	<\$50K	\$50K- \$100K	\$100K+	Indigenous	East Asian	European	South Asian
<b>Coffee shop</b>																			
All the time	15%	17%	13%	21%	11%	12%	16%	15%	14%	12%	19%	14%	11%	19%	17%	26%	17%	14%	18%
Most of the time	16%	18%	15%	21%	15%	14%	18%	11%	12%	15%	21%	18%	16%	17%	16%	14%	14%	16%	19%
Some of the time	25%	25%	26%	25%	30%	21%	30%	23%	19%	24%	22%	39%	30%	23%	21%	19%	33%	25%	15%
Never	43%	41%	46%	33%	44%	52%	36%	51%	55%	49%	38%	30%	44%	41%	46%	42%	36%	45%	47%
<b>Snack restaurant where you take your food to go</b>																			
All the time	10%	11%	9%	12%	8%	9%	12%	11%	10%	7%	13%	9%	9%	11%	9%	26%	11%	8%	5%
Most of the time	13%	14%	11%	19%	13%	7%	9%	7%	10%	14%	19%	8%	9%	15%	15%	6%	16%	11%	24%
Some of the time	24%	24%	24%	26%	28%	19%	21%	20%	17%	27%	26%	27%	28%	22%	20%	20%	21%	22%	28%
Never	53%	50%	56%	42%	50%	65%	58%	61%	62%	53%	43%	55%	53%	52%	55%	49%	52%	59%	43%
<b>Cafeteria-style restaurant</b>																			
All the time	12%	12%	11%	16%	10%	9%	16%	12%	12%	8%	14%	9%	9%	14%	14%	19%	14%	10%	19%
Most of the time	13%	15%	11%	16%	13%	12%	15%	9%	12%	14%	14%	15%	12%	14%	14%	10%	19%	10%	25%
Some of the time	26%	26%	26%	30%	28%	20%	25%	25%	25%	24%	28%	25%	28%	25%	21%	19%	21%	23%	21%
Never	49%	47%	52%	38%	50%	60%	44%	54%	50%	54%	45%	52%	51%	48%	51%	51%	45%	57%	35%
<b>A restaurant where you order to go and pick the food up yourself</b>																			
All the time	12%	14%	10%	15%	11%	11%	15%	10%	12%	10%	15%	7%	9%	13%	16%	16%	11%	11%	15%
Most of the time	14%	16%	13%	16%	17%	11%	16%	12%	13%	14%	16%	12%	12%	17%	15%	17%	28%	14%	18%
Some of the time	26%	23%	28%	32%	26%	20%	23%	29%	18%	26%	28%	29%	29%	24%	23%	18%	20%	23%	35%
Never	48%	47%	49%	37%	46%	59%	47%	49%	57%	49%	41%	51%	51%	46%	46%	49%	41%	52%	32%

All things considered, do you agree or disagree with these statements?



	GENDER			AGE			REGION						ANNUAL HOUSEHOLD INCOME			ETHNICITY			
	Canada	Male	Female	18-34	35-54	55+	BC	Alberta	SK / MB	Ontario	Quebec	Atlantic	<\$50K	\$50K- \$100K	\$100K+	Indigenous	East Asian	European	South Asian
<b>Food servers deserve a tip in all circumstances, even if service was bad</b>																			
Strongly agree	8%	9%	6%	11%	7%	5%	6%	8%	4%	10%	7%	6%	8%	7%	8%	4%	9%	6%	8%
Somewhat agree	25%	26%	24%	30%	27%	20%	19%	24%	19%	26%	32%	21%	27%	26%	23%	26%	24%	22%	32%
Somewhat disagree	28%	25%	30%	30%	28%	25%	24%	25%	32%	28%	29%	27%	25%	31%	28%	34%	23%	28%	30%
Strongly disagree	35%	36%	35%	27%	33%	45%	47%	38%	37%	32%	27%	44%	34%	35%	39%	34%	37%	40%	27%
Not sure	4%	4%	5%	2%	5%	5%	4%	4%	7%	3%	5%	3%	7%	2%	2%	2%	8%	4%	3%
<b>If the salaries of food servers were better, there would be no need to tip servers</b>																			
Strongly agree	28%	26%	30%	30%	27%	28%	37%	27%	29%	29%	25%	24%	28%	29%	27%	31%	24%	30%	29%
Somewhat agree	41%	43%	40%	41%	40%	43%	31%	46%	41%	44%	43%	40%	39%	41%	46%	33%	49%	40%	40%
Somewhat disagree	18%	18%	18%	18%	19%	17%	19%	16%	17%	16%	20%	21%	18%	19%	18%	14%	16%	17%	22%
Strongly disagree	7%	8%	6%	6%	9%	6%	8%	9%	5%	5%	7%	11%	7%	7%	7%	16%	6%	8%	6%
Not sure	5%	5%	6%	4%	5%	7%	6%	2%	9%	6%	5%	5%	9%	4%	2%	6%	5%	5%	3%
<b>Food servers cannot get by on their salaries alone—it is important to tip them</b>																			
Strongly agree	25%	25%	25%	26%	23%	25%	20%	27%	13%	24%	31%	27%	26%	27%	19%	27%	12%	27%	25%
Somewhat agree	45%	45%	46%	42%	47%	47%	40%	35%	53%	50%	44%	44%	44%	44%	52%	43%	47%	44%	38%
Somewhat disagree	16%	16%	16%	18%	15%	15%	24%	24%	15%	13%	12%	16%	15%	18%	15%	11%	24%	16%	14%
Strongly disagree	7%	8%	6%	6%	8%	6%	9%	6%	11%	6%	6%	4%	7%	5%	9%	18%	10%	7%	14%
Not sure	7%	7%	7%	8%	6%	7%	6%	9%	9%	6%	7%	9%	8%	7%	4%	0%	7%	6%	9%
<b>Food servers nowadays simply expect a tip, but don't work hard to earn it</b>																			
Strongly agree	21%	22%	21%	19%	25%	21%	25%	21%	24%	20%	18%	27%	19%	24%	22%	29%	23%	23%	15%
Somewhat agree	46%	45%	47%	52%	41%	44%	41%	47%	54%	47%	44%	45%	46%	45%	47%	47%	44%	44%	56%
Somewhat disagree	17%	17%	17%	15%	19%	17%	17%	15%	11%	18%	21%	14%	16%	19%	19%	21%	11%	18%	19%
Strongly disagree	7%	7%	8%	5%	8%	9%	6%	7%	2%	9%	8%	8%	10%	5%	8%	2%	8%	7%	5%
Not sure	8%	9%	7%	8%	7%	9%	10%	9%	8%	6%	10%	7%	10%	8%	3%	2%	12%	8%	5%