

Compared to five years ago, do you think people in Canada have become more polite, less polite, or is the level of politeness you observe on a daily basis about the same as five years ago?



	GENDER			AGE			REGION						VOTE IN 2015 FEDERAL ELECTION		
	Canada	Male	Female	18-34	35-54	55+	BC	Alberta	SK / MB	Ontario	Quebec	Atlantic	Liberal	Conserv.	NDP
More polite than five years ago	8%	9%	7%	16%	8%	2%	6%	6%	9%	8%	10%	12%	9%	8%	3%
About the same as five years ago	33%	39%	28%	40%	29%	33%	39%	34%	36%	30%	38%	30%	40%	26%	40%
Less polite than five years ago	52%	46%	58%	32%	55%	62%	50%	54%	50%	54%	44%	58%	49%	61%	52%
Not sure	7%	6%	7%	11%	8%	2%	6%	6%	5%	8%	8%	0%	2%	5%	5%

Poll conducted by Research Co. on Manners in Canada - April 25, 2019

It is often said that Canadians say “please” and “thank you” more often than people from other countries. Compared to five years ago, do you think the people you deal with on a daily basis in Canada say “please” and “thank you” more often, about the same, or less often?



	GENDER			AGE			REGION						VOTE IN 2015 FEDERAL ELECTION		
	Canada	Male	Female	18-34	35-54	55+	BC	Alberta	SK / MB	Ontario	Quebec	Atlantic	Liberal	Conserv.	NDP
More often than five years ago	8%	8%	7%	12%	8%	5%	6%	6%	9%	8%	8%	12%	9%	8%	5%
About the same as five years ago	51%	51%	51%	57%	45%	52%	59%	44%	48%	49%	56%	56%	55%	48%	51%
Less often than five years ago	33%	32%	34%	18%	34%	40%	28%	43%	32%	34%	28%	28%	32%	38%	38%
Not sure	8%	9%	8%	12%	12%	3%	7%	7%	11%	9%	8%	5%	4%	6%	6%

All things considered, do you think each of the following is responsible for the current state of civility in Canada?



	GENDER		AGE			REGION					VOTE IN 2015 FEDERAL ELECTION				
	Canada	Male	Female	18-34	35-54	55+	BC	Alberta	SK / MB	Ontario	Quebec	Atlantic	Liberal	Conserv.	NDP
Parents failing to teach their children proper behaviour															
Definitely responsible	51%	46%	55%	42%	50%	56%	47%	51%	44%	55%	47%	49%	50%	57%	50%
Probably responsible	33%	35%	30%	29%	31%	36%	39%	37%	35%	29%	33%	33%	36%	30%	35%
Probably not responsible	9%	9%	9%	17%	8%	5%	11%	4%	12%	8%	10%	12%	11%	7%	6%
Definitely not responsible	3%	4%	2%	5%	4%	1%	1%	3%	0%	3%	6%	7%	2%	2%	3%
Not sure	5%	6%	4%	6%	7%	2%	3%	4%	9%	5%	4%	0%	2%	4%	6%
Teachers and schools failing to teach students proper behaviour															
Definitely responsible	22%	20%	24%	22%	21%	23%	17%	21%	15%	26%	24%	23%	20%	29%	16%
Probably responsible	37%	38%	36%	35%	38%	37%	36%	44%	33%	37%	39%	26%	37%	40%	41%
Probably not responsible	26%	27%	24%	28%	24%	26%	34%	29%	23%	22%	21%	40%	29%	20%	28%
Definitely not responsible	9%	7%	10%	8%	8%	9%	9%	1%	12%	9%	9%	9%	9%	6%	8%
Not sure	7%	7%	6%	7%	9%	4%	5%	4%	17%	6%	7%	2%	5%	5%	7%
Poor examples from celebrities, athletes and other public figures															
Definitely responsible	37%	35%	39%	34%	31%	44%	40%	32%	41%	37%	36%	33%	37%	38%	37%
Probably responsible	37%	37%	38%	36%	39%	37%	42%	37%	27%	37%	37%	47%	41%	33%	40%
Probably not responsible	15%	13%	17%	20%	15%	12%	12%	22%	18%	15%	13%	14%	16%	20%	12%
Definitely not responsible	4%	6%	2%	4%	6%	3%	2%	6%	2%	4%	7%	5%	2%	5%	2%
Not sure	6%	8%	4%	7%	9%	4%	4%	3%	12%	7%	7%	2%	4%	4%	9%
The influence of television and movies															
Definitely responsible	36%	32%	40%	27%	37%	41%	37%	44%	32%	37%	28%	40%	33%	39%	38%
Probably responsible	41%	41%	42%	41%	38%	44%	39%	41%	36%	40%	49%	47%	48%	38%	38%
Probably not responsible	13%	15%	10%	19%	12%	10%	16%	9%	17%	11%	16%	9%	12%	15%	13%
Definitely not responsible	4%	5%	3%	7%	4%	2%	4%	3%	3%	5%	3%	2%	3%	4%	6%
Not sure	6%	7%	5%	6%	9%	3%	5%	3%	12%	7%	3%	2%	4%	4%	5%
Technology that enables people to talk face-to-face less often															
Definitely responsible	38%	33%	43%	31%	42%	38%	37%	44%	30%	40%	31%	37%	39%	39%	40%
Probably responsible	39%	37%	40%	40%	35%	41%	45%	40%	44%	36%	34%	42%	40%	40%	36%
Probably not responsible	12%	15%	9%	16%	9%	12%	7%	12%	11%	12%	20%	14%	12%	13%	13%
Definitely not responsible	4%	6%	3%	6%	4%	3%	5%	1%	2%	5%	9%	2%	4%	3%	5%
Not sure	7%	8%	5%	6%	9%	5%	6%	3%	14%	7%	6%	5%	5%	5%	7%
People being too busy with their lives															
Definitely responsible	24%	18%	29%	20%	26%	24%	25%	22%	20%	23%	27%	26%	26%	26%	19%
Probably responsible	42%	42%	41%	44%	44%	39%	39%	49%	42%	42%	42%	35%	41%	41%	44%
Probably not responsible	20%	24%	17%	23%	13%	24%	25%	21%	20%	21%	15%	19%	22%	21%	22%
Definitely not responsible	6%	6%	6%	5%	5%	7%	5%	1%	6%	6%	7%	12%	6%	6%	6%
Not sure	8%	10%	7%	8%	12%	6%	6%	7%	12%	8%	10%	9%	6%	6%	9%
Politicians engaging in personal attacks															
Definitely responsible	31%	30%	32%	25%	29%	36%	30%	35%	21%	31%	29%	47%	33%	29%	27%
Probably responsible	38%	37%	39%	39%	34%	40%	38%	34%	39%	39%	40%	33%	42%	38%	38%
Probably not responsible	17%	19%	15%	17%	17%	17%	22%	15%	14%	17%	18%	9%	16%	20%	24%
Definitely not responsible	6%	6%	6%	8%	8%	3%	3%	9%	9%	6%	6%	9%	7%	6%	5%
Not sure	8%	8%	8%	11%	12%	4%	7%	7%	17%	8%	7%	2%	3%	7%	6%

How often do you deal with someone being rude and/or impolite in each of the following situations?



	GENDER		AGE			REGION					VOTE IN 2015 FEDERAL ELECTION				
	Canada	Male	Female	18-34	35-54	55+	BC	Alberta	SK / MB	Ontario	Quebec	Atlantic	Liberal	Conserv.	NDP
<i>Driving a car / Riding in a car</i>															
A few times a week	25%	22%	28%	30%	27%	21%	20%	25%	29%	28%	20%	21%	23%	28%	26%
A few times a month	26%	26%	27%	30%	25%	25%	29%	28%	33%	22%	29%	28%	30%	23%	31%
A few times a year	25%	26%	24%	24%	23%	27%	23%	29%	21%	26%	26%	23%	24%	25%	17%
Less often than a few times a year	24%	26%	22%	16%	25%	27%	28%	18%	17%	24%	25%	28%	23%	25%	26%
<i>Walking on the street</i>															
A few times a week	14%	14%	15%	19%	15%	12%	9%	15%	17%	15%	19%	7%	14%	13%	15%
A few times a month	22%	20%	24%	28%	25%	17%	27%	16%	17%	24%	18%	28%	20%	21%	30%
A few times a year	29%	28%	30%	29%	28%	30%	32%	43%	29%	23%	31%	40%	29%	34%	27%
Less often than a few times a year	34%	38%	30%	24%	33%	42%	32%	26%	38%	38%	31%	26%	37%	33%	28%
<i>At the workplace</i>															
A few times a week	15%	13%	17%	21%	15%	11%	15%	18%	15%	15%	13%	9%	12%	15%	14%
A few times a month	18%	19%	18%	27%	22%	10%	12%	22%	30%	18%	15%	19%	19%	17%	24%
A few times a year	21%	23%	19%	24%	25%	16%	27%	22%	15%	20%	22%	21%	24%	17%	17%
Less often than a few times a year	46%	46%	46%	28%	38%	63%	47%	38%	39%	47%	49%	51%	46%	50%	44%
<i>Using social media</i>															
A few times a week	31%	26%	37%	46%	32%	22%	30%	31%	36%	32%	24%	33%	30%	26%	29%
A few times a month	22%	20%	23%	22%	25%	20%	20%	19%	18%	23%	22%	26%	20%	25%	24%
A few times a year	18%	20%	16%	21%	17%	16%	19%	25%	20%	15%	22%	12%	20%	20%	16%
Less often than a few times a year	29%	34%	24%	12%	26%	42%	30%	25%	26%	30%	31%	30%	30%	30%	30%
<i>Shopping at a store</i>															
A few times a week	16%	17%	15%	20%	18%	11%	13%	13%	21%	17%	11%	21%	15%	12%	24%
A few times a month	28%	22%	33%	35%	27%	24%	29%	31%	29%	26%	29%	30%	28%	31%	24%
A few times a year	30%	31%	28%	22%	34%	31%	29%	38%	27%	28%	31%	26%	31%	32%	27%
Less often than a few times a year	27%	30%	24%	24%	21%	34%	28%	18%	23%	30%	28%	23%	26%	25%	24%
<i>Using public transit</i>															
A few times a week	13%	13%	14%	15%	15%	11%	8%	16%	9%	16%	12%	9%	13%	12%	13%
A few times a month	20%	17%	24%	34%	20%	13%	24%	15%	15%	21%	21%	26%	20%	22%	23%
A few times a year	20%	22%	18%	27%	19%	17%	24%	24%	18%	17%	26%	21%	23%	18%	19%
Less often than a few times a year	46%	48%	44%	24%	46%	59%	44%	46%	58%	46%	40%	44%	44%	48%	45%